



2025-2026

School Catalog



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South Hills Beauty Academy
3269 West Liberty Ave,
Pittsburgh Pa 15216

North Hills Beauty Academy
813 West View Park Drive
Pittsburgh PA 15229

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GENERAL INFORMATION

STUDENT RESPONSIBILITY

It is the student's responsibility to read and understand the contents of this catalog. Any questions regarding the school's policies should be addressed and satisfied prior to the student starting class.

SCHOOL LOCATIONS & FACILITIES

South Hills Beauty Academy: Located at 3269 West Liberty Ave, Pittsburgh PA 15216 Telephone (412) 561- 3381. This location provides students with a modern and spacious facility conducive to learning. The school facility serves all programs and consists of three floors utilized for theory and practical classrooms, an on- site student salon & spa, and administrative offices.

North Hills Beauty Academy: Located at 813 West View Park Drive, Pittsburgh PA 15229 Telephone 412-931- 8553. This location provides a modern facility with (2) buildings. One of the buildings contains additional classroom space and is located at 813 (A) West View Park Drive, Pittsburgh PA 15229. The school facility and additional classroom space serve all programs and consist of theory and practical classrooms, and an on-site student salon & spa. The administrative offices are located in the main facility.

The above schools may furthermore be referred to by their locations throughout this catalog as "South Hills" or "North Hills".

OWNER: Mary Pernatozzi 412-561-3381 Ext 12

ADMINISTRATION: Irene Grabowski 412-561-3381 Ext 14

ADMINISTRATION: April Pernatozzi 412-561-3381 Ext 14

STAFF: See Page 52

MISSION, PURPOSE, & OBJECTIVES

At South Hills Beauty Academy and North Hills Beauty Academy we strive to ensure strong offerings in technical arts, conceptual classroom, and clinic instruction with the primary objective of training and preparing career-oriented students to obtain licensure as beauty and wellness professionals.

We offer a high standard in total curriculum, meet the professional requirements of state level, and incorporate the demands of the industry so that we can assure all students the highest quality education and preparation for entry level occupations.

OUR GOAL

Our school fully prepares our students to enter the Beauty and Wellness Industry. Instruction is provided in a supportive professional environment, where our educators positively interact with students and provide guidance and assistance toward successful completion.

EDUCATIONAL OBJECTIVES

- Providing quality education within our programs result in competent professionals gaining employment as an entry level Cosmetologist, Nail Technician, Esthetician, or Instructor.

- To prepare students for State Board Licensure by meeting the requirements to legally sit for the PA State Board of Cosmetology Exam
- Develop student behaviors grounded in personal responsibility through learning experiences, teaching techniques and professional development.
- Provide a positive learning environment in the theoretical and hands-on aspect of the course.
- To employ highly qualified, experienced instructors who provide quality curriculum and guidance to our students.
- Create a sensitive and enthusiastic setting, which inspires self-confidence and motivation in which to teach and learn. Provide students with current information in all fields of Cosmetology as it relates to business practices, employment practices, ethical considerations, and other areas pertinent to beauty industry.

EQUIPMENT

We provide equipment to appropriately support the program objectives. Audiovisual equipment is used to support “hands-on” training and reinforce the concepts learned in theoretical studies. Overhead projectors, charts, whiteboards/chalkboards, VCRs/DVD players, televisions, facial machines, and skeletal models are also provided.

LIBRARY RESOURCES

Our school has a library containing books, CDs and videos on the subjects in beauty industry and health and wellness.

Materials are available during all normal hours of school operation.

LICENSED, ACCREDITATION & MEMBERSHIPS

South Hills Beauty Academy and North Hills Beauty Academy is approved, accredited, and/or licensed as follows:

- **ACCREDITATION:**
National Accrediting Commission of Career Arts and Sciences (NACCAS) 3015 Colvin St, Alexandria, VA 22314
Phone: 703-600-7600
- **SCHOOLS LICENSED BY:**
Pennsylvania State Board of Cosmetology 2601 N 3rd St, Harrisburg, PA 17110 *Phone: (717) 783-7130*

APPROVED FOR:

- TITLE IV Funding, Direct Loans and PELL grant
- Office of Vocational Rehabilitation (OVR)
- Veterans GI Bill ® (Chapter 33,35) see page 9
- MyCAA
- Career Link
- Pittsburgh Promise

STUDENT RESPONSIBILITY

It is the student’s responsibility to read and understand the contents of this catalog. Any questions regarding the school’s policies should be addressed and satisfied prior to the student starting class.

STATEMENT OF NON-DISCRIMINATION

Our Academies do not discriminate on the basis of age, race, color, religion, or ethnic origin in admitting students.

CLASS SCHEDULE

Class is in continuous session unless informed otherwise. Please contact the school for the next available start date:

****All evening classes are held at South Hills location ONLY!***

COSMETOLOGY & HAIR DESIGN	1250 hours
Start Date: 1st Monday of each month	
FULL TIME: M – F	9:00 a.m.- 4:30 p.m. (35 hrs/wk)
PART TIME: M, W, F	9:00 a.m.- 4:30 p.m. (21 hrs/wk)
*EVENING: South Hills Location Only *Periodic Enrollment	
M – TH	5:30 a.m.- 9:30 p.m. (16 hrs/wk)
ESTHETICS SKIN CARE & MAKE UP	
325 hours	
Start date: 1st Monday of JAN, MAR, MAY, JUL, SEPT, NOV	
FULL TIME: M – F	9:00 a.m. - 4:00 p.m. (32.5 hrs/wk)
PART TIME: M, W & F	9:00 a.m. - 4:00 p.m. (19.5 hrs/wk)
*EVENING: South Hills Location Only *Periodic enrollment	
M-TH	5:30 p.m.- 9:30 p.m. (16 hrs/wk)

MANICURING & NAIL DESIGN	300 hours
Start Date: 1st Monday of each month	
FULL TIME: M – F	9:00 a.m. - 3:30 p.m. (30 hrs/wk)
PART TIME: M, W, F	9:00. a.m. - 3:30 p.m. (18 hrs/wk)

INSTRUCTOR COURSE	500 hours
Start Date: 1st Monday of each month	
FULL TIME: M – F	9:00 a.m. - 4:30 p.m. (35 hrs/wk)
PART TIME: M, W, F	9:00. a.m. - 4:30 p.m. (21 hrs/wk)

SCHOOL CLOSINGS AND HOLIDAYS

<ul style="list-style-type: none"> NEW YEARS DAY GOOD FRIDAY & EASTER MONDAY MEMORIAL DAY LABOR DAY THANKSGIVING & DAY AFTER
SCHOOL CLOSING
<ul style="list-style-type: none"> *SUMMER BREAK: WEEK OF JULY 4TH (dates may vary) * WINTER BREAK: December 24th through January 1st

SCHOOL CANCELLATIONS AND POSPONEMENTS

If the school is closed or delayed due to weather, this information will be listed on Channel 4 WTAE and Channel 2 KDKA. A notification will be sent via email through Prestige SMS.

COURSE DESCRIPTIONS

COSMETOLOGY & HAIR DESIGN 1250 HOURS

This course is designed to build a strong solid foundation in all professional aspects of Cosmetology. South Hills Beauty Academy and North Hills Beauty Academy will educate you in both the theory and practical skills necessary to meet licensing requirements, leading to entry level employment as a cosmetologist in the Beauty Industry. During your course we will teach you the basics to advanced methods in the latest trends in hair styling, precision/style cutting, clipper cuts, hair color and highlighting techniques, chemical texturizing, product knowledge and much more. In this course you will also study Nail Design, skincare, and receive training in M.U.D. MAKE UP Fundamentals.

UNITS OF INSTRUCTION

ACADEMIC: 385 HOURS

You will learn subject matter to coordinate to your practical application. The subject matter includes professional image, safety and sanitation, bacteriology, anatomy & physiology, chemistry, wet and thermal Styling, chemical processing including perms, straightening, relaxing of

all types of hair, cutting, principles of color theory, temporary hair removal, skin care & make-up, manicuring, and salon management.

PRACTICAL AND CLINIC:

Instructors will base evaluations on performance before, during, and after a client service. You will be evaluated on providing a service that is safe and sanitary for the client, professionalism, attitude, and building client relationships.

- **STERILIZATION AND HYGIENE-40 HOURS** You will learn methods of proper professional image, equipment sterilization, and health and safety in practical salon operations.
- **SCALP AND HAIR TREATMENTS-50 HOURS** You will perform different scalp manipulations and techniques. Learn to recognize scalp and hair disorders commonly seen in a salon and proper treatment.
- **SHAMPOO AND RINSES-30 HOURS** You will learn the proper technique of shampooing and scalp massage. You will identify with ingredients of product and learn proper selections for various hair types.
- **HAIR STYLING-170 HOURS** You will learn the fundamentals of styling and the use of styling aids for all types of hair. This includes roller sets, thermal and wet styling, blow drying, up-do design, and various types of hair extensions.
- **HAIR CUTTING- 100 HOURS** Understand how to analyze the hair for many techniques used in wet and dry cutting. This includes using different types of shears, razors, and clippers. Using sectioning techniques, learning the various guides and angels to get the desired style, and learning to identify hairstyles that complement various face shapes.
- **HAIR COLORING- 100 HOURS** Understand consultation and safety precautions for coloring procedures. You will learn color formulation technology, mixology, bleaching, highlights, and low lighting techniques, and color correction. You will work with permanent and demi-permanent colors.
- **CHEMICAL PROCESSING-105 HOURS** You will learn about all aspects of chemical hair aerating procedures and chemistry of products and the effects on the hair. You will gain knowledge about permanent waving, chemical straightening, wraps and relaxing for all types of hair.
- **MANICURING-200 HOURS** You will learn the basic manicure and pedicure procedures. You will also learn artificial nail applications, nail repair, and nail artistry.
- **SKINCARE & MAKE-UP-50 HOURS** (Additional 50 hours included in ACADEMIC hours, See MUD Syllabus for detailed information) You will learn client consultation and skin analysis. Learn procedures for various types of facial applications, temporary hair removal, makeup application and corrective make-up.
- **PROFESSIONAL PRACTICES- 20 HOURS** Learn the importance of professional image and Ethics. Review PA State laws and salon and business fundamentals.

ESTHETICS SKIN CARE & MAKE UP 325 HOURS

This course is designed to build a strong and solid foundation in the professional practice of Esthetic Skin Care and Make up. South Hills Beauty Academy and North Hills Beauty Academy will educate you in both theory and practical skills necessary to meet licensing requirements leading to

employment as an entry level Esthetic Skin Care Specialist. We will train you in all the latest techniques and specialized techniques to cleanse, balance and rejuvenate the skin. You will learn client consultation, massage techniques, facials, spa facial treatments, stone facials, machine facials, paraffin treatments, temporary hair removal, body wraps, and aroma therapy. In this course you will learn microdermabrasion and Chemical Peel Treatments as well as learning M.U.D Make up Fundamentals.

UNITS OF INSTRUCTION

ACADEMIC: 100 HOURS

You will learn the academics behind skin analysis and client consultation and professionalism. You will learn sanitation and disinfection methods, Anatomy Physiology and Histology of the skin, Basic Chemistry, Product knowledge, Basic Facial Theory and machines, Hair Removal, Chemical exfoliation and microdermabrasion, Makeup application, Salon Business, Job readiness and Retail.

PRACTICAL AND CLINIC:

Instructors will base evaluations on performance before, during, and after the service. You will be evaluated on providing a service that is safe and sanitary for the client, professionalism, attitude, and building client relationships.

FACIAL TREATMENTS - 100 HOURS Learn proper setup and client draping. You will learn to recognize various skin types, using your senses, as well as utilizing magnification and the Wood's Lamp. Learn to recognize contraindications for procedures and when to refer to a physician. You will also learn to perform manual, chemical, and electronic facial techniques. Learn methods of cleansing, exfoliation, extractions, facial massage techniques, mask application, toning and moisturizing. Learn to prescribe facials to benefit client needs with hot stone facials, blemish control facials, hydration facials, and anti-aging as well as various treatments including mud, herbal, essential oil salt and sugar glow for the body.

- **TEMPORARY HAIR REMOVAL - 10 HOURS** In this course, you will learn waxing techniques for face and body. Learn proper safety and sanitation precautions and to recognize contraindications for services.
- **MAKE UP APPLICATION - 21 HOURS** (Approximately 9 hours included in ACADEMIC hours, See MUD Syllabus for detailed information) You will learn the artistic and creativity of makeup applications. You will gain theoretical and practical knowledge in product ingredients and proper use of products. You will learn day and evening make-up applications, camouflage, and corrective makeup techniques all while being conscious of safety sanitation and infectious control.
- **PROFESSIONAL PRACTICES - 40 HOURS** You will learn salon/spa business and ethics. You will learn PA State laws and participate in Mock State Board Exams to prepare to take the Pennsylvania State Board Exam.

MANICURING & NAIL DESIGN 300 HOURS

This course is designed to build a solid foundation in the professional practice of Nail Technology. South Hills Beauty Academy and North Hills Beauty Academy will educate you in both theory and practical skills necessary to meet licensing requirements leading to employment as an entry level

Nail Technician. You will train in all the latest techniques. You will learn product knowledge, client consultation, spa manicures & pedicures, conditioning nail treatments, therapeutic hand massage, sculptured nails, artificial nail application, gel nail application, gel polish, nail wraps, and paraffin hand treatments. You will also learn nail artistry/air brushing, stone pedicures, and therapeutic foot care and massage!

UNITS OF INSTRUCTION

ACADEMIC: 100 HOURS

In theory, you will learn the theory behind the services. You will learn safety and sanitation, sciences, basic and advanced manicure and pedicure techniques, massage techniques, anatomy and physiology of hands, feet and nails, artificial nail application including nail tips, acrylic, soft gels, poly gel, and nail artistry.

PRACTICAL AND CLINIC:

Instructors will base evaluations on performance before, during, and after a client service. You will be evaluated on providing a service that is safe and sanitary for the client, professionalism, attitude, and building client relationships.

- **MANICURING & PEDICURING** - 75 hours. You will learn safety and sanitation, basic and advanced manicure and pedicures set up and procedures, and proper use of products and instruments.
- **ARTIFICIAL NAIL APPLICATION** - 85 hours. You will learn acrylic applications, sculpture nails, gel nail application, chemistry and safety for artificial nail enhancements. Also, nail tip applications, filing techniques, and nail wraps.
- **NAIL ARTISTRY** - 20 hours. You will practice the latest trends in Nail art using many different creative designs. products, materials, and airbrushing.
- **PROFESSIONAL PRACTICES** - 20 hours. You will learn the importance of professional image and Ethics. Review PA State laws and salon and business fundamentals.

INSTRUCTOR COURSE - 500 HOURS

This course is designed for cosmetologists, estheticians, and nail technicians who wish to further his or her education in the teaching profession. If you have a passion for helping others learn we will train you in the practices needed to become a great educator. You will have the opportunity to train hands-on in our classrooms and our student salon & spa. You will learn teaching techniques, classroom management, salon management, lesson preparation, how prepare a successful demonstration for your students, how to prepare an effective lecture, and effective communication for teaching. Our program will provide you with the skills needed to conduct your own practical and theory class with confidence and enter the workforce as an entry level instructor.

UNITS OF INSTRUCTION

ACADEMICS: 300 HOURS

In Theory you will learn various teaching methods that include lesson planning and design, lesson delivery, assessment of learning performance, classroom management, student motivation, and the ability to recognize student learning processes and development.

PRACTICAL AND CLINIC: STUDENT TEACHING: 100 HOURS

- **APPLICATION OF TEACHING METHODS IN PRACTICAL SETTING**

Under the supervision of a licensed instructor, you will learn to prepare and organize the subject matter presented. You will learn present subject matter through application of various methods (lecture, demonstration, testing and assignments). You will learn how to correlate theoretical with practical applications. Also planning, analysis, implementation, classroom management and control.

- **APPLICATION OF TEACHING METHODS IN CLINICAL SETTING**

Under the onsite supervision of a licensed instructor, you will learn basic clinic operations, client safety, and sanitation. You will learn the responsibly of the reception desk, dispensary, as well as conducting student/client introduction. You will learn to demonstrate effective instruction for results-oriented learning.

BUSINESS AND SALON MANAGEMENT PRACTICES - 75 HOURS

Learn business methods that include inventory, record keeping, and salon management.

PROFESSIONAL PRACTICES: 25 HOURS

- Learn the importance of Professional Image and Ethics. Review of PA state laws.
- Our Esthetics Skincare & Make up program is 325 hours to include a certification in make-up. PA State requirement is 300 hours. (Additional 25 hours includes advanced topics in skin care and in-depth make-up application to be salon ready.)
- Our Manicuring & Nail Design program is 300 hours to cover advanced techniques and salon readiness. PA state Requirement is 200 hours (additional 100 hours includes advanced training in artificial nails and nail design to be salon ready.)

OCCUPATIONAL SKILLS

- A student must learn the following skills for successful completion of our programs
- A fundamental understanding of theoretical and practical curriculum
- A basic understanding of the importance of client consultations
- The ability to stand for long periods of time and have finger dexterity
- Practice appropriate draping techniques and client confidentiality
- Can be exposed to product chemicals and fragrances
- Be able to communicate and maintain client records
- Have a general understanding of professionalism and business practices.

ADMISSION INFORMATION

Admissions Requirements

To qualify for admission to our programs, you must meet the following requirements:

- Copy of current Photo ID and Social Security Card
- Applicant must be a high school graduate, and possess a High School Diploma, or transcript that states equivalent of a 12-grade education, including the date of graduation, or have the recognized equivalent (i.e., a General Education Development “GED” Certificate, with passing scores) or a certificate of attainment (only applicable for non-Title IV recipients). The school will utilize resources to validate a student High School diploma through state Department of Education guidelines.
- If you have evidence of completion of home schooling that state law treats as a home or private school. If the state issues a credential for home schooling, maintain this credential; or
- A foreign High School Diploma must be translated into English, and the translation must be performed by an outside agency that is qualified to translate documents into English and qualified to confirm the academic equivalence to a U.S. high school diploma. (Educational Credential Evaluators INC. (414- 289-3400) www.ece.org It is the student’s responsibility to pay for any cost associated with translating a foreign diploma.
- If attending under a training agreement with a government agency, school district, and/or other entity, meets the admission requirements set out in the training agreement and/or applicable state licensing or certification regulations.
- If you attend the Instructor Course, a copy of your current license or completed hour transcript is required.
- The applicant must satisfactorily complete all admissions requirements, including submitting an accurate and complete Application for Admission.
- Prospective students should be in good physical condition. Students are expected to have good health, strength, and stamina. Individuals having chronic illness/fatigue, back pain, carpal tunnel syndrome, severe skin sensitivity/product allergies, prescription induced illness or drug and/or alcohol related addiction or dependency issues of any type will have difficulty succeeding in the field.
- All documentation received from the applicant becomes property of the school and will not be returned to the applicant. Applicants who fail to provide accurate information may not be considered for admission.
- Prior to signing the Enrollment Agreement, the applicant must meet with a representative of the school, tour the facility, read the pre-enrollment information, and receive or access the Catalog on our website.
- Applicants must read and sign the Enrollment Agreement, which outlines the details and obligations of the student and the school and acknowledges the applicant has received and agrees to abide by the contents of this Catalog.
- Applicants must pay a non-refundable application fee of \$100.00.

- A former student who did not complete the program of study and/or has been terminated or withdrawn from the program is required to reapply for admission. (The Re-Entry policy is contained on page 14 of this Catalog). A readmitted student is governed by the Catalog current at the time of re-admission.

RE-ENTRY POLICY

A student who withdraws and then reenters the same program within 180 days is in the same payment period he or she was in at the time of the withdrawal. Upon return the student will be in the same academic standing as when he/she left.

Students must adhere to SAP policy and Title IV eligibility or reinstatement of aid. The student retains his or her original eligibility for that payment period and is treated as though he or she did not cease attendance.

A student may re-enroll **after 180 days** with the director's approval. The school will charge a \$100.00 application fee to students who have withdrawn and wish to resume their program. The current tuition rate at the time of re-entry will apply to the balance of training hours needed for students who re-enroll more than 180 days after the formal withdrawal date.

the student reenters the same program at the same school more than 180 days after withdrawal, receiving hours previously earned: or

transfers into another clock-hour program at any time (either at the same school or at a new school) and the school accepts all or some of the hours earned in the prior program.

Then the student starts a new payment period when he or she reenters or transfers.

ADMISSIONS PROCEDURE

- Applicants must adhere to the following procedure to be considered for admission:
- Complete and submit the Application for Admission.
- Interested applicants must interview with a Representative of the School, pay the \$100.00 non-refundable application fee, and receive a Catalog. Proof of high school graduation and other required documentation as described under Admissions Requirements must be provided before the student begins classes or attends orientation at the school.
- Prior to acceptance, the applicant must meet the following requirements:
- Complete and sign the Enrollment Agreement
- NOTE: The student certifies with his/her signature on the Enrollment Agreement that he/she agrees to read and abide by the terms of the Catalog.
- The applicant must have all financial arrangements completed and agreed to as stated in the Enrollment Agreement. If the applicant has elected to apply for funding through a private loan or Grant, the funding must be originated prior to attending school.
- Books and kits are issued on the first day of classes and cannot be returned if opened.

TRANSFER OF CREDIT TO THE SCHOOL

Due to the mission of the school to prepare students for State Licensure in Pennsylvania, transfer

hours are not guaranteed to be accepted.

An Official transcript of hours or from an accredited school is required at time of enrollment. The transcript will be reviewed and approved at the discretion of the director. If approved, the student will then be charged for the hours needed at the current hourly tuition rate and any additional equipment needed. Transfer of hours to another school is at the sole discretion of the receiving institution. To receive an official transcript of hours you must submit a transcript request form to our office with \$25.00 transcript fee paid by cash or money order and all financial obligations must be completed.

GRADUATION REQUIREMENTS

The school will grant a Diploma of graduation and Official Transcript of hours for the applicable course when the student has successfully completed all phases of the curriculum, required tests, practical assignments, passed a final comprehensive written and practical examination, completed the program of study according to the state requirements and the hour contracted with the school, completed all exit paperwork, attended and exit interview and made satisfactory arrangements for payment of all debts owed to the school.

LICENSURE EXAM INFORMATION

Upon graduation you must submit a \$25.00 transcript fee to the school that will be notarized and uploaded with your application. You must submit a PA State board application on PA Licensing System (PALS) there is \$25.00 fee upon submission as well as a Pennsylvania background check (fee may vary). The PA State Board exam fee you pay directly to Pearson Vue when you schedule your exam. These fees are due to the state and are not covered by financial aid.

DISCLAIMER OF PASSAGE OF LICENSURE EXAM

South Hills Beauty Academy and North Hills Beauty Academy are dedicated to training students to sit for the licensing exam but is not liable for those students who fail to pass the exam or obtain licensure.

NOTICE TO STUDENTS REGARDING CRIMINAL OFFENSES

Schools must notify prospective students, in writing, of the following:

Arrests, charges, or criminal offenses may be cause to deny or limit licensure or employment opportunities in specific careers and occupations and may limit the student's ability to obtain federal, state, or other financial aid and to sit for the State Board Exam.

ACADEMIC STANDARDS

Academic standards have been established which are to be met by the students for satisfactory progress throughout the educational program. Students are allowed up to 150% of the normal program length in which to satisfactorily meet all requirements; this is the maximum time in which the student can complete the program. Should the student fail to complete the program in the maximum time frame allowed, the student shall be withdrawn from the program.

Students are evaluated at midpoint, the end of program approaching graduation, or as needed. A minimum grade of 75% is required for the student to successfully pass. Students must repeat any course in which a grade of "F" is earned.

Attendance is vital to academic progress. Students are expected to attend all classes and clinical learning experiences. The student must adhere to the Attendance Policy, including Make-Up hours. To satisfactorily complete the program, the student must complete the school's minimum hour requirement for their program.

ACADEMIC ADVISING

Instructors are available to provide academic advising as requested or needed to assist students in meeting satisfactory academic progress standards and successfully completing graduation requirements. All representatives of the school endeavor to provide support and guidance to our students.

UNIT OF CREDIT

Academic credit is measured in clock hours. The hours are defined as follows:

A "Clock Hour" is defined as a 60-minute block of time consisting of 50 minutes of instruction.

GRADING POLICIES

The instructor has final authority for determining the student's grade in a course. A student may appeal a final grade to his/her instructor. The scholastic progress of the student is reported at the end of each course and grades are recorded on the student's permanent record (transcript). For successful completion, students are required to complete each course of study sequentially with an average grade of 75% or higher. If a student's grade average drops below 75% for the period while the student is on probation, the student may be required to repeat the portion of the program or may be withdrawn.

GRADE SCALE Failing Grade: Student may be required to repeat or may be terminated.**

Grade		Status
A	100% to 94%	EXCELLENT
B	93% to 85%	GOOD
C	84% to 75%	SATISFACTORY
F	74% to 0%	UNSATISFACTORY

EXAMINATIONS

These exams vary in format: multiple choice, matching, and/or written (short answer or essay). Students can make up a missed exam based on the *Examination Make-Up Policy* (see below). Students are informed of their exam scores, and the instructors review exam results with students.

EXAMINATION MAKE-UP POLICY

Missed examinations must be scheduled with the instructor on the first day of class after the missed exam. It is the student's responsibility to schedule a make-up exam with his/her instructor

within (3) days.

SATISFACTORY ACADEMIC PROGRESS POLICY (SAP)

The Satisfactory Academic Progress Policy consistently applied to all students enrolled at the school. It is printed in the catalog to ensure that all students receive a copy prior to enrollment. The policy complies with the guidelines established by the National Accrediting Commission of Career Arts and Sciences (NACCAS) and the federal regulations established by the United States Department of Education. South Hills Beauty Academy & North Hills Beauty Academy has specific standards students are expected to achieve to maintain Satisfactory Progress in their programs of study. Satisfactory Academic Progress evaluation includes both attendance and academic performance elements that are evaluated on a cumulative basis at the designated evaluation periods throughout the program of study. SAP evaluation periods are based on *actual* contracted hours at the institution and students will receive SAP report results at the time of their evaluation.

EVALUATION PERIOD:

Students are evaluated for Satisfactory Academic Progress as follows:

Program	Evaluation hours = weeks	Academic Year 1 0-900 hours	Academic Year 2 901-1250 hours
	<i>Actual Clocked Hours</i>		
Cosmetology & Hair Design	450 hrs. =13 weeks 900 hrs. = 26 weeks 1075 hrs. =31 weeks	450 =13	900, 1075
Esthetics Skin Care & Make up	163 hrs. = 5 weeks	325	NA
Manicuring & Nail Design	150 hrs. =5 weeks	300	NA
Instructor Course	250 hrs. =7 weeks	500	NA

- All Evaluations will be completed within (7) School Business days of the established evaluation period.
- Transfer Students- Midpoint of the contracted hours or the established evaluation periods, whichever comes first.
- Evaluations will determine if the student has met the minimum requirements for satisfactory academic progress. The frequency of evaluations ensures that students have had at least one evaluation by midpoint in the course.
- Noncredit, Remedial Courses, Repetitions Noncredit, remedial courses, and repetitions do not apply to these institutions. Therefore, these items have no effect upon the school's satisfactory academic progress standards.

ATTENDANCE PROGRESS EVALUATIONS

Students are required to attend a minimum of 67% of the hours possible based on the applicable

attendance schedule in order to **maintain** satisfactory attendance progress. Evaluations are conducted at the end of each evaluation period to determine if the student has met the minimum requirements. The attendance percentage is determined by dividing the total hours accrued by the total number of hours scheduled. At the end of each evaluation period, the school will determine if the student has maintained at least 67% cumulative attendance since the beginning of the course which indicates that, given the same attendance rate, the student will graduate within the maximum time frame allowed.

PROGRAM	Schedule/	Length/	Max	Max time frame of Completion
	WEEKS	HOURS	WEEKS	PROGRAM LENGTH
Cosmetology & Hair Design (FT = 35 hrs/wk) 1250 Hours	36 Weeks	1250	54	1875
Manicuring & Nail Design (FT = 30 hrs/wk) 300 Hours	10 Weeks	300	15	450
Esthetics Skin Care & Make up (FT =32.5 hrs/wk) 325 Hours	10 Weeks	325	15	487.5
Instructor Course (FT= 35 hrs/wk) 500 Hours	15 Weeks	500	21.5	750

MAXIMUM TIME FRAME: The maximum time (which does not exceed 150% of the course length) allowed for students to complete each course at satisfactory academic progress is stated below:

Cosmetology & Hair Design (FT = 35 hrs/wk) 1250 Hours	36 Weeks	1250
Manicuring & Nail Design (FT = 30 hrs/wk) 300 Hours	10 Weeks	300
Esthetics Skin Care & Make up (FT =32.5 hrs/wk) 325 Hours	10 Weeks	325
Instructor Course (FT= 35 hrs/wk) 500 Hours	10 Weeks	500

SCHEDULED HOURS: The maximum time allowed for transfer students who need less than the full course requirements or part-time students will be determined based on 67% of the scheduled contracted hours. Students who have not completed the course within the maximum timeframe may continue as students at the institution on a cash pay basis.

ACADEMIC PROGRESS EVALUATIONS

The qualitative element used to determine academic progress is a reasonable system of grades as

determined by assigned academic learning. Students are assigned academic learning and a minimum number of practical experiences. Academic learning is evaluated after each unit of study. Practical assignments are evaluated as completed and counted toward course completion only when rated as satisfactory or better (the computer system will reflect completion of the practical assignment as a 100% rating). If the performance does not meet satisfactory requirements, it is not counted, and the performance must be repeated. At least two comprehensive practical skills evaluations will be conducted during study. Practical skills are evaluated according to text procedures and set forth in practical skills evaluation criteria adopted by the school. Students must maintain a written grade average of 75% and pass a FINAL written and practical exam prior to graduation. Students must make up failed or missed tests and incomplete assignments. Numerical grades are considered according to the following scale:

GRADE SCALE

A	100% to 94%	EXCELLENT
B	93% to 85%	GOOD
C	84% to 75%	SATISFACTORY
F	74% to 0 %	UNSATISFACTORY

DETERMINATION OF PROGRESS STATUS

Students meeting the minimum requirements for academics and attendance at the evaluation point are considered to be making satisfactory academic progress until the next scheduled evaluation. Students will receive a copy of their Satisfactory Academic Progress Determination at the time of each of the evaluations. Students deemed not maintaining Satisfactory Academic Progress may have their Title IV Funding interrupted, unless the student is on warning or has prevailed upon appeal resulting in a status of probation.

WARNING: Students who fail to meet minimum requirements for attendance or academic progress are placed on warning and considered to be making satisfactory academic progress while during the warning period. The student will be advised in writing on the actions required to attain satisfactory academic progress by the next evaluation. If at the end of the warning period, the student has still not met both the attendance and academic requirements, he/she may be placed on probation and, if applicable, students may be deemed ineligible to receive Title IV funds.

PROBATION

Students who fail to meet minimum requirements for attendance or academic progress after the warning period will be placed on probation and considered to be making satisfactory academic progress during the probationary period, if the student appeals the decision, and prevails upon appeal. Additionally, only students who can meet the Satisfactory Academic Progress Policy standards by the end of the evaluation period may be placed on probation.

Students placed on an academic plan must be able to meet requirements set forth in the academic plan by the end of the next evaluation period. Students who are progressing according to their specific academic plan will be considered making Satisfactory Academic Progress. The student will be advised in writing of the actions required to attain satisfactory academic progress by the next evaluation. If at the end of the probationary period, the student has still not met both the attendance and academic requirements required for satisfactory academic progress or by the

academic plan, he/she will be determined as NOT making satisfactory academic progress and, if applicable, students will not be deemed eligible to receive Title IV funds.

RE-ESTABLISHMENT OF SATISFACTORY ACADEMIC PROGRESS

Students may re-establish satisfactory academic progress and Title IV aid, as applicable, by meeting minimum attendance and academic requirements by the end of the warning or probationary period.

LEAVE OF ABSENCE, INTERRUPTIONS, WITHDRAWS

If enrollment is temporarily interrupted for a Leave of Absence due to a family or medical emergency the student will return to school in the same progress status as prior to the leave of absence. Hours elapsed during a leave of absence will extend the student’s contract period and maximum time frame by the same number of days taken in the leave of absence and will not be included in the student's cumulative attendance percentage calculation. Students who withdraw prior to completion of the course and wish to re-enroll will return in the same satisfactory academic progress status as at the time of withdrawal.

APPEAL PROCEDURE

If a student is determined to not be making satisfactory academic progress, the student may appeal the determination within ten calendar days. Reasons for which students may appeal a negative progress determination include death of a relative, an injury or illness of the student, or any other allowable special or mitigating circumstance. The student must submit a written appeal to the school on the designated form describing why they failed to meet satisfactory academic progress standards, along with supporting documentation of the reasons why the determination should be reversed. This information should include what has changed about the students’ situation that will allow them to achieve Satisfactory Academic Progress by the next evaluation point. Appeal documents will be reviewed, and a decision will be made and reported to the student within 30 calendar days. The appeal and decision documents will be retained in the student file. If the student prevails upon appeal, the satisfactory academic progress determination will be reversed, and federal financial aid will be reinstated, if applicable.

MAXIMUM TIME FRAME OF COMPLETION

Program	Schedule/weeks	Length/hours	MAX/ Weeks	MAX/hours
Cosmetology& Hair Design (FT=35 hrs/wk) 1250 hrs	36 weeks	1250 hours	54	1875
Manicuring & Nail Design (FT= 30 hrs/wk) 300 hrs	10 weeks	300 hours	15	450

Esthetics Skin Care & Make up (FT=32.5 hrs/wk) 325 hrs	10 weeks	325 hours	15	487.5
Instructor Course	10 weeks	500 hours	15	750

**** Failing Grade: Student is required to repeat the class or may be terminated from the program.**

TERMINATION POLICY

The school may terminate a student's enrollment for noncompliance with General Policies, Enrollment Agreement, state laws and Regulations; Improper conduct or any action which causes or could cause bodily harm to a client, a student, or employee of the school; willful destruction of school property; and theft or any illegal act.

APPEALS

Students withdrawn from school for failure to maintain academic and attendance progress may appeal for re-admission. All grades previously earned remain on the transcript, and the maximum time for program completion will apply based on the original start date of the first enrollment. A student may file an appeal due to a death in the family, illness, or other extenuating circumstances. The school will determine how the student may re-establish eligibility for financial aid, if applicable.

Should a student disagree with the application of these satisfactory progress standards, or with a determination related to academic progress, he/she must submit an appeal, in writing, to the Director. The Director will respond within five (5) business days. The Director or designate may meet with the student to discuss the appeal. At the appeal the student must provide documentation of why the student failed to make SAP and what has changed in the student's situation that will allow the achievement of SAP at the next evaluation. The Director's decision is final and may not be further appealed. A copy of the results of the appeal will be kept in student file.

DISSEMINATION OF CURRICULUM INFORMATION

No student, faculty, or staff member of the School is authorized to disseminate or disclose information pertaining to any course in their curriculum, including but not limited to course syllabi and outlines, study guides, slide presentations, examinations and quizzes. This curriculum has been developed and implemented specifically for South Hills Beauty Academy and North Hills Beauty Academy. Any unauthorized distribution of this information will be grounds for disciplinary action, up to and including termination of enrollment or employment. In addition to distribution of materials via hard copy, this also includes electronic disclosure via social media, web pages, blogs, applications, or other means.

ATTENDANCE

ATTENDANCE POLICY

- ALL students are expected to adhere to the standards for attendance and tardiness.
- Students are expected to attend at least 75% of the duration of theory, clinical and practicum courses as scheduled.
- All Students must maintain attendance progress as well as academic progress to be considered as having successfully completed the program of study in which he/she has enrolled.
- Students absent from theory or clinical classes are responsible for obtaining missed materials and information, and for meeting the course objectives.
- All assignments must be completed and turned in on the first day the student returns to school. Credit may be given in full or in part at the instructor's discretion.
- Noncredit, Remedial Courses, Repetitions Noncredit, remedial courses, and repetitions do not apply to these institutions. Therefore, these items have no effect upon the school's satisfactory academic progress standards.

EXCUSED ABSENCE POLICY

All students are required to notify the school if they will be tardy or absent. **Excessive absences** (defined below) and tardiness will be cause for dismissal. Attendance records must be filled out and updated upon returning to the school after an absence. To consider an excused absence, legal documentation with contact number must be provided upon return. If no documentation can be provided it is considered an unexcused absence.

Excessive Absences: missing (5) or more unexcused days and may result in the student being unable to satisfactorily demonstrate the required achievement of the course objectives. If such a result occurs, the student may not be allowed to advance to a higher level in the program.

PURPOSE

- To establish acceptable standards of attendance and punctuality for all students attending the school.
- To encourage students to pre-schedule absences to maintain adequate operations and minimize disruptions in the classroom.
- To enable the student to complete the required clock hours of training and meet the program objectives.

MAKE UP POLICY

Students may make up time if they have missed attendance. Make up time must be approved by your instructor.

RE-STATEMENT OF AID

The school may determine that you are not making SAP by your grades and/or attendance. If financial aid is terminated because the student cannot comply with the terms of the probation period, or other rules and regulations of the school, your financial aid may be reinstated once you re-establish SAP according to the terms of probationary period for that program.

TARDINESS POLICY

- All Classes begin promptly at 9:00 a.m. for the morning session, 12:30 p.m. for the afternoon session, and 5:30 p.m. for evening classes. Students may not enter or exit class except during breaks without the permission of the instructor.
- Any amount of time the student is not in class (tardiness, failure to return promptly after breaks, etc.) is computed as time absent (see “Attendance Policy” on page 8).
- Students arriving late for an exam may be admitted at the instructor’s discretion. Students arriving more than five
- (5) minutes late to a scheduled clinic assignment may not be admitted. The student’s grade in the practicum portion of the course may be affected at the discretion of the instructor.

LEAVE OF ABSENCE POLICY

All students must follow the institution’s policy to request a leave of absence (LOA). An authorized LOA is a temporary interruption in a student’s program of study. A LOA requires the student to request *in advance* unless unforeseen circumstances apply that prevent the student from doing so. If a student misses a considerable amount of class time due to an illness, emergency, or personal issue, the student and must notify the supervisor or director:

ACTION TO BE TAKEN BY STUDENT

- Submit in advance in writing.
- State the reason(s) for which a LOA may be granted.
- The request must include students’ signature and date.

The Director will determine if the request for leave may be granted if it is in accordance to the school’s policy. The institution may grant a LOA to a student who did not provide the request prior to the LOA due to unforeseen circumstances. If granted a LOA, the school will:

- Document the reason for the decision to approve a LOA
- Collect the request from the student at a later dated and
- The school will establish the start date of the approved LOA as the first date the student was unable to attend.
- Formal policy is that the student and the school will determine reasonable expectations that the student will return by the expiration date of the approved LOA. **A Total LOA cannot exceed 180 days in 12-month period. A LOA will not be granted if the LOA, together with any additional LOA previously granted, exceeds a total of 180 calendar days in any 12- month period.**
- If a LOA is approved, the student will not be assessed any additional charges because of a requested LOA. If the school approves a LOA, the student is not considered to have withdrawn, and no refund calculation is required at that time.

ACTION TO BE TAKEN BY STUDENT

- The student’s contract end date and maximum time frame will be extended by the same amount of calendar days taken in the LOA. Therefore, the student will need to complete an enrollment contract addendum that is signed and dated by both parties, or changes to the original enrollment agreement will be initialed by both parties.

- If a student takes an unapproved LOA or if a student does not return by the expiration of an approved LOA, the student will be treated as a withdrawal and the withdraw date will be your last date of attendance for the purpose of a refund calculation.

The following circumstances will be considerations for an approved Leave of Absence:

- A subsequent leave for unseen circumstances not to exceed **30 days** unless you can provide medical documentation.
- A FMLA leave, military, or jury duty by order of a physician, may be requested for a period not to exceed **(180) days**. The School may require medical clearance for any communicable disease, health condition or pregnancy upon return.
- Only one leave of absence is permitted per program unless there are extenuating circumstances and is evaluated by the school Director.
- Only one LOA is permitted in 12 months (except for LOA's granted for 1.) military reasons, 2.) under the Family and Medical Leave Act of 1993, and 3.) for jury duty)
- During the approved LOA, there will be no additional institutional charges, and the student is permitted to complete the coursework upon return.
- For students receiving Title IV loans, failure to return will affect prepayment grace period. Additionally, the student's loans will go into repayment after 180 days from the last date of attendance. Upon return from the leave of absence the student will be in the same academic and attendance status as when the leave of absence began.

WITHDRAWAL POLICY

A student who wishes to withdraw from the course of study may do so in writing stating reason for withdrawing, or by calling the Administrative Office. The student is required to participate in an exit interview with a School representative and must complete exit counseling by visiting www.studentloans.gov if the student is receiving Direct Loans and an R2T4 calculation will be performed. The student is notified of total tuition charges and any refunds due. Refunds due will be paid to the student within

(45) days of the withdraw date. Refunds due to financial aid or the Lender will be paid within forty-five (45) days of the withdrawal date.

The student is required to clear all obligations to receive a withdrawal in good standing. Failure to comply with this policy means that the school may not honor any requests for transcripts, letters of recommendation, requests for information and/or re-admission.

GRIEVANCE / COMPLAINT PROCEDURE

Prepare a written statement of complaint, that is signed, dated, and includes a clear and concise statement of the facts, including pertinent dates.

Submit the written statement of complaint to the Director within ten (10) scheduled school days of the incident.

The Director may require the complainant meet with staff or other students to discuss the grievance.

The Director reviews the written grievance and notifies the student, faculty, or staff member, in writing, of the decision within ten (10) scheduled school days of receiving the written complaint.

Students must exhaust the institution's internal complaint process before submitting the complaint to the school's approving agency. If the complaint has not been resolved by the school to the complainant's satisfaction, the complainant may contact the following in written form, with permission from the complainant(s) for the Commission to forward a copy of the complaint to the school for a response.

State Board of Cosmetology

Professional Compliance Office
P.O. Box 69522
Harrisburg, PA 17106-9522
Phone: 717-783-4849
<http://www.doscomplaintform.state.pa.us/>

National Accrediting Commission of Career Arts & Sciences (NACCAS)

3015 Colvin Street
Alexandria, VA 22314
Phone: 703-600-7600
Fax: 703-379-2200
Email: webinfo@naccas.org

STUDENT GUIDANCE/ ADVISING

The goal of the school is to support and guide students and assist them in reducing or eliminating barriers that may interfere with their studies and ultimately their success in school. Advising will be offered to any student/graduate who is having difficulties with his/her academic or professional career. Guidance begins at the time a prospective student indicates an interest in attending and continues throughout and beyond the completion of the program. Should the student become aware of a drug or alcohol problem, or experiences emotional or personal challenges affecting performance, the school attempts to provide referrals to appropriate community services.

SCHOOL SERVICES

JOB PLACEMENT & CAREER SERVICES

Placement assistance is open to all graduates of South Hills Beauty Academy and North Hills Beauty Academy, not only upon graduation, but throughout their professional career. **The school does not guarantee employment** but will assist the students in seeking employment.

Employment opportunities for entry level positions are posted at the schools for local and national listings. Non- local listings may require relocation. Students will have the opportunity to meet with industry representatives when visiting our school to discuss employment opportunities.

Other services include assistance with resume writing, interviewing techniques, and identifying job openings. When students avail themselves to the school's placement service, referrals may be given, and students may be counseled in preparation for employment.

DISCLAIMER OF EMPLOYMENT GUARANTEE

While the School offers Placement Assistance, the School cannot, in any way, guarantee employment after the student has successfully completed the program of study. Students must keep the school informed of any changes in their contact information, e.g., address, telephone numbers, employment availability, etc.

ACADEMIC ADVISING

The entire staff and faculty are available to assist students with academic concerns.

EXIT ADVISING/INTERVIEW

Each student withdrawing from the school is contacted by Administration regarding reasons for exit, as well as the student's future. The student is advised of any balances owed or refunds due.

HOUSING

The school does not have on-campus housing however, our admissions representative can offer some assistance in informing students about the surrounding area neighborhoods and transportation options.

NOTICE OF STUDENT PRIVACY RIGHTS

Family Education Rights and Privacy Act, (FERPA) Students and Parent or guardians of dependent minors, have the right to gain access to educational records maintained by the school. To receive a copy of your records a written consent and request for copies must be submitted in writing along with a \$10.00 copy fee. You have the right to request that the school makes corrections to your records if there are any concerns or discrepancies. If the school decides not to amend the record you have the right to a formal hearing. If the decision stands and the school does not amend the record you may place a statement with the record setting forth your view about the contested information. The Patriot Act (section 507) Exemptions that permit disclosure of personally identifiable information from a student's record in the case of an immediate threat to the health and safety of students or other individuals. The school provides access to students and other school records to its accrediting agency

TUITION

TUITION: ACTUAL COST OF HOURS OF INSTRUCTION

Program	# hours	Current Tuition Rate per hour	Over Contract Rate
Cosmetology & Hair Design	1250	\$14.50	\$14.50
Esthetics Skin Care & Make up	325	\$18.00	\$18.00
Manicuring & Nail Design	300	\$18.00	\$18.00
Instructor Course	500	\$14.00	\$14.00

INSTITUTIONAL SCHOLARSHIP POLICY

An interview may be requested. Scholarship availability is limited and not guaranteed. The awarded amount of the scholarship will cover a portion of tuition only. You are responsible for cost of kits, books, uniforms and fees. You must maintain satisfactory Academic and satisfactory attendance throughout your program in accordance to our Satisfactory Academic Progress. If you do not maintain SAP, you may be in jeopardy of losing the Scholarship. In the case of withdraw from the course or you do not complete the program for any reason, the scholarship may be void or pro-rated and you will be responsible for the tuition percentage according to the withdraw procedure stated in your contract.

TERMS OF PAYMENT

Methods of payment cash, money order, check, Title IV, Direct Loans, or scholarships. Any student with a balance not covered by financial aid is expected to make monthly tuition payments to keep his/her account current. For students in the final term of the program, the balance must be satisfied in full prior to sitting for the Final Examination a Payment plan contract with the school.

INSTITUTIONAL REFUND POLICY – NOTICE OF CANCELLATION

For applicants who cancel enrollment or students who withdrew from enrollment a fair and equitable settlement will apply. The following policy complies with the mandated policy and will apply to all terminations for any reason, by either party, including student decision, course or program cancellation, or school closure. Any monies due the applicant or students shall be refunded within 45 calendar days of official cancellation or withdrawal whether official or unofficial withdrawal. Official cancellation or withdrawal shall occur on the earlier of the dates that:

1. An applicant is not accepted by the school. The applicant shall be entitled to a refund of all monies paid except a non-refundable application fee of \$100.00
2. A student (or legal guardian) cancels his/her enrollment in writing within three business days of signing the enrollment agreement. In this case all monies collected by the school shall be refunded, regardless of whether the student has actually started classes.
3. If a student cancels his/her enrollment after three business days of signing the contract, and before instruction has begun, he/she shall be entitled to a refund of all monies paid to the school less the non- refundable application fee in the amount of \$100.
4. A student notifies the institution of his/her withdrawal in writing.
5. A student on an approved leave of absence notifies the school that he/she will not be returning. The date of withdrawal shall be the earlier of the date of expiration of the leave of absence or the date the student notifies the institution that the student will not be returning.
6. A student is expelled by the school. (Unofficial withdrawals will be determined by the institution by monitoring attendance at least every 30 calendar days.)
7. In type 2, 3, 4 or 5, official cancellations or withdrawals, the cancellation date will be determined by the postmark on the written notification, or the date said notification is delivered to the school administrator or owner in person.

For students who enroll and begin classes but withdraw prior to course completion (after three business days of signing the contract), the following schedule of tuition earned by the school applies. All refunds are based on actual hours:

Institutional Refund Calculation Chart

Percentage of length completed to total length of course	Total tuition % owed to the school
0.01% to 4.9%	20%
5% to 9.9%	30%
10% to 14.9%	40%
15% to 24.9%	45%
25% to 49%	70%
50 % and above	100%

EXAMPLE: A cosmetology student (tuition = \$18,125) who completes 5%-9.9% of the program would owe 30% of tuition = \$5,437.50 + kits, books, supplies, and fees

- All refunds will be calculated on a pro-rata basis by the number of hours attended as of their last day of attendance to the on the of attendance. Any monies due to a student who withdraws shall be refunded within 45 calendar days of a determination that a student has withdrawn, whether officially or unofficially. In the case of disabling illness or injury, death in the student's immediate family or other documented mitigating circumstances, a reasonable and fair refund settlement will be made. If permanently closed or no longer offering instruction after a student has enrolled, the school will provide a pro rata refund of tuition to the student or provide course completion through a pre-arranged teach out agreement with another institution. If the school cancels a course/and or program and ceases to offer instruction after students have enrolled and *before instruction has begun*, the school shall at its option: Provide a full refund of all monies paid; or Provide completion of the course and/or program. If a school cancels a course and/or program and ceases to offer instruction after students have enrolled, *and after instruction has begun*, the school shall at its option: Provide a pro rata refund for all students transferring to another school based on the hours accepted by the receiving school; or Provide completion of the course/and or program; or participate in a Teach out Agreement; or provide a full refund of all monies paid. Students who withdraw or terminate prior to course completion are charged a cancellation or administrative fee of \$100.00. This refund policy applies to tuition and fees charged in the enrollment agreement. Other miscellaneous charges the student may have incurred at the institution including extra kit materials books, products, un-returned school property, will be calculated separately at the time of withdraw. Materials that are not returnable because of use such as books, kits, and uniforms within 3 working days of the student signing the enrollment agreement or contract. All fees are identified in the catalog and in the enrollment agreement.
- If a Title IV financial aid recipient withdraws prior to course completion, a calculation for return of Title IV funds will be completed and any applicable returns by the school shall be paid, as applicable, first to unsubsidized Federal Stafford Student Loan Program; second to subsidized Federal Stafford Student Loan Program; third to Federal Pell Grant Program; fourth to other Federal, State, private or institutional

student financial assistance programs; and last to the student. After all applicable returns to Title IV aid have been made, this refund policy will apply to determine the amount earned by the school and owed by the student. If the student has received personal payments of Title IV aid, he/she may be required to refund to the applicable program.

COLLECTIONS POLICY

When a student terminates attendance or withdraws from any program with an unpaid balance, the account becomes delinquent. The school will perform in-house pre- collection outreach to exhaust all efforts prior to assigning accounts to a collection agency. After a student leaves or withdraws from school with an unpaid balance, we will send the student a billing statement for the entire debt.

Students are given 30 days to pay or set up a monthly payment plan. If the debt is still unpaid after this time, the account will be assigned to collections.

Our Collection procedures shall reflect ethical business practices. Collection correspondence regarding cancellation and settlement form the institution itself, or any other third party representing the institution clearly acknowledges the existence of the withdrawal and settlement policy.

- A financial hold will be added to accounts who have an unresolved balance after the payment due date has passed. Students will not be allowed to register for advanced classes, receive a diploma, or State Board Exam Applications until the balance on their student account is paid in full. South Hills Beauty Academy and North Hills Beauty Academy will report students with delinquent accounts to a collection agency and the student will be responsible for all collection and attorney fees associated with efforts to collect monies owed.
- Former students who have unpaid delinquent balances are not eligible to re-enroll or receive academic transcripts until their balances, including all fees, if applicable, are paid in full or payment arrangements are established.

Veterans GI Bill ® (Chapter 31,33)

- A student entitled to educational assistance under chapter 31 or 33, should submit a certificate of eligibility as early as possible, but no later than the first day of class. Students should request in writing to use their chapter 31 or 33 entitlement and provide all necessary information for a timely certification of enrollment. In such cases, the institution will not impose any penalty, including the assessment of late fees, the denial of access to classes, libraries, or other institutional facilities, or the requirement that a covered individual borrow additional funds due to the individual's inability to meet his or her financial obligations to the institution due to the delayed disbursement of a payment to be provided under chapter 31 or 33.

APPLYING FOR FINANCIAL AID

To determine a student's eligibility, it is necessary for the student to contact the school's admissions representative and learn what documentation is necessary. A student can learn his/her financial aid eligibility prior to signing the Enrollment agreement by creating an FSA profile and completing the FAFSA online and entering the school code (012929). For more information, please

go to www.studentaid.gov

If you are interested in applying for Financial Aid, please visit [Create Account | Federal Student Aid](#) and create an FSA PROFILE to login to complete FAFSA.

*If you are under 24 years of age, not married, have no children, you are a Dependent Student. A dependent student must have a parent create their own FSA PROFILE. Once you have established your FSA Profile the school can assist you in the application process by individual appointments. You will need to complete the following: (some of these forms are provided by the school)

1. Establish your FSA profile (www.studentaid.gov)
2. Complete your FAFSA application (www.studentaid.gov)
3. Complete Entrance/Exit counseling (www.studentaid.gov)
4. Complete Master Promissory Note (MPN) www.studentaid.gov
5. Verification Worksheet (if selected for verification)
6. Parent Plus Loan (optional) www.studentaid.gov

****Along with the forms above, you will need to provide copies of the following: Driver's License, Social Security Card, High School Diploma, G.E.D. or foreign equivalent.**

Direct Loan Program

William D. Ford Direct Loan Program. *Subsidized Loans* are need-based, and the federal government pays the interest while the student is at least a half-time student at an accredited institution. *Unsubsidized Loans* are not need-based, so the student is responsible for the interest from the first disbursement. However, payment of accrued interest can be deferred until graduation. The lender adds the deferred interest to the principal. Students choosing to apply for either kind of loan must complete a FAFSA. In all cases, repayment of the loans begins six (6) months after the borrower ceases to be at least a half-time student at an accredited institution.

Parent Plus Loan Program

This federal, low-interest loan is available to parents of dependent undergraduate students who are in attendance at least half-time. Credit worthiness is a consideration, but if the Parent Plus Loan is denied for credit reasons, the applicant student may apply for an Unsubsidized William D. Ford Direct Loan. Repayment begins at mid-point of student's program. Contact our Financial aid office at 412-561-3381 EXT # 15 for more information about Title IV funding.

BORROWERS RIGHTS AND RESPONSIBILITIES

Many students require financial assistance during their training. However, in considering Student loans you are accepting a serious responsibility. When you accept a federal Direct Loan, you are accepting the responsibility to repay the full amount borrowed plus interest. During your program the loans can assist you to pay for your schooling. You will benefit from a grace period of six months after graduation before you must start repayment on the loan. If you handle your responsibilities well, repaying the loan will help you build a better financial future. If you do not pay and default on your loan, there will be financial consequences.

BORROWERS RIGHTS:

You have a right to know the details about your loan. Your promissory note will outline the terms and conditions of the loan. In addition, at the time the loan is made, entrance counseling and disclosure statements will outline:

1. Your school's policies concerning enrollment, required attendance, and good academic standing.
2. Your school policy on when tuition, fees, and other costs must be paid and alternative ways of payments.
3. Your school policy on refunds if you should not complete the desired program.
4. The full amount of the loan and the current interest rate
5. When your grace period ends, and repayment begins
6. Yearly and total amounts you can borrow
7. The maximum repayment period and minimum repayment amounts
8. An explanation of default and its consequences
9. An explanation of available options for consolidating your loans and a statement that you can repay your loan at any time without penalty.

Prior to entering repayment, the school will make exit counseling available to you and your lender or loan servicer will send you:

1. A current description of your loans, including average anticipated monthly payments.
2. The amount of your total debt (principal and estimated interest)
3. Your current interest rate and the total interest charges on your loan
4. The name of the lender or loan servicer
5. Where to send your payments
6. An explanation of the fees you might be charged during the repayment period.
7. A reminder of available options for loan consolidation and a reminder that you can prepay your loan without penalty at any time. A description of applicable deferment, forbearance, and cancellation (discharge) provisions

REPAYMENT OPTIONS

1. A loan repayment schedule that lists when your first payment is due, the number and frequency of payments, and the amount of each payment.
2. The lender or loan servicer must notify you (or your parents for Federal PLUS Loans) if your loan is sold and the sale results in making payments to a new lender or loan servicer. Both the old and new lender must provide this information.
3. As a borrower you have the following responsibilities

Signing the promissory note means you agree to repay the loan. When you sign a promissory note, you agree to repay the loan according to the terms of the note. You must repay your loan even if you can't get a job after you graduate, or you didn't like the education you paid for.

1. Make payments regardless of receiving billing notices. You must make payments on your loan even if you don't receive a bill or repayment notice. Billing statements (or coupon books) are sent to you as a convenience. You're obligated to make payments even if you don't receive any reminders.

2. Continue to pay while waiting for deferment or forbearance approval. If you apply for a deferment or forbearance, you must continue to make payments until you have been notified that your request has been approved. If you don't, you might end up in default.
3. **Notify your lender or loanservicer when you:**
 - a. Graduate
 - b. Withdraw from school
 - c. Drop below half-time status
 - d. Change your name, address or Social Security Number, or
 - e. Transfer to another school

Keep in touch with your lender or loan servicer throughout the life of your loan, it's important to know your loan servicer and to contact them if you have any questions about anything. Don't get behind on your payments because you could eventually end up with a bad credit record, preventing you from buying a car or a house or getting a credit card

RETURN OF TITLE IV POLICY (FINANCIAL AID)

The Federal Return of Title IV funds formula (R2T4) dictates the amount of Federal Title IV aid that must be returned to the federal government by the school and/or the student. The federal formula is applicable to an eligible student receiving federal aid when that student withdraws at any point during the payment period. If a student did not start or begin attendance at the school, the R2T4 formula does not apply.

Official Withdrawal Process: If a student wishes to withdraw from school, they must notify the Financial Aid Office. The notification must be in writing or orally. The date the notification is received is the date of determination. The Financial Office must begin the withdrawal process.

Unofficial Withdrawal Process: For unofficial withdrawals a student's withdrawal date at a school that is required to take attendance is their last day of physical attendance. The date of determination is 14 days after they cease attendance.

In both cases the last day of attendance will be used in the return to Title IV calculation.

The federal formula requires a Return of Title IV calculation if the student received or could have received (based on eligibility criteria) federal financial assistance in the form of Pell Grants, and Direct Loans or Direct PLUS Loans during the payment period. The percentage of Title IV aid earned is equal to the percentage of the payment period that was completed as of the withdrawal date if this occurs on or before the 60% point of time. After the 60% point of the payment period (or period of enrollment depending on what the school uses) the student is considered to have earned 100% of the aid for the period. The percentage that has not been earned is calculated by subtracting the percentage of Title IV aid earned from 100%.

The percentage of the payment period completed is calculated by the hours **scheduled** in the payment period as of the withdrawal date divided by the scheduled hours in the payment period.

The amount to be returned is calculated by subtracting the amount of Title IV assistance earned from the amount of Title IV aid that was or could have been disbursed as of the withdrawal date.

If the R2T4 calculation results in an amount to be returned that exceeds the school's portion, the student must repay some funds.

A student who owes an overpayment under this section remains eligible for title IV, HEA program funds through and beyond the earlier of 45 days from the date the institution sends a notification to the student of the overpayment, or 45 days from the date the institution was required to notify the student of the overpayment if, during those 45 days the student -

- A. Repays the overpayment in full to the institution
- B. Enters into a repayment agreement with the institution in accordance with repayment arrangements satisfactory to the institution; or
- C. Signs a repayment agreement with the Secretary, which will include terms that permit a student to repay the overpayment while maintaining his or her eligibility for title IV, HEA program funds.

Post Withdrawal Disbursement: If a student receives less Title IV funds than the amount earned, the school will offer the student a disbursement of the earned aid that was not received at the time of their withdrawal which is called a post-withdrawal disbursement. Post-withdrawal disbursements will be made from Pell Grant funds first, if the student is eligible. If there are current educational costs still due the school at the time of withdrawal, a Pell Grant post-withdrawal disbursement will be credited to the student's account. Any remaining Pell funds must be released to the student without the student having to take any action. Any federal loan program funds due in a post- withdrawal disbursement must be offered to the student and the school must receive the student's authorization before crediting their account. The authorization is required to be sent to the student within 30 days of the date the school determined the student's last date of attendance.

Credit Balance: If a credit balance still exists on the student's account after the R2T4 and institutional refund calculations are done, that credit balance must be used to pay any grant overpayment that exists based on the current withdrawal within 14 days from the date that the R2T4 calculation was performed. The overpayment must be eliminated prior to offering a credit balance to a student.

The following Title IV return distribution is used for all FSA students:

- Unsubsidized Direct Loan
- Subsidized Direct Loan
- Direct PLUS Loan (Parent)
- Federal Pell Grant

Return of unearned aid is the responsibility of the student.

(1) After the institution has allocated the unearned funds for which it is responsible in accordance with paragraph (g) of this section, the student must return assistance for which the student is responsible in the order specified in paragraph (i) of this section.

(2) The amount of assistance that the student is responsible for returning is calculated by subtracting the amount of unearned aid that the institution is required to return under paragraph (g) of this section from the total amount of unearned title IV assistance to be returned under paragraph (e)(4) of this section.

(3) The student (or parent in the case of funds due to a parent PLUS Loan) must return or repay, as appropriate, the amount determined under paragraph (h)(1) of this section to -

- (i) Any title IV loan program in accordance with the terms of the loan; and
- (ii) Any title IV grant program as an overpayment of the grant; however, a student is not required to return the following -

4.(A) The portion of a grant overpayment amount that is equal to or less than 50 percent of the total grant assistance that was disbursed (and that could have been disbursed, as defined in paragraph (l)(1) of this section) to the student for the payment period or period of enrollment.

(B) With respect to any grant program, a grant overpayment amount, as determined after application of paragraph (h)(3)(ii)(A) of this section, of 50 dollars or less that is not a remaining balance.

(i) A student who owes an overpayment under this section remains eligible for title IV, HEA program funds through and beyond the earlier of 45 days from the date the institution sends a notification to the student of the overpayment, or 45 days from the date the institution was required to notify the student of the overpayment if, during those 45 days the student -

(A) Repays the overpayment in full to the institution.

(B) Enters into a repayment agreement with the institution in accordance with repayment arrangements satisfactory to the institution; or

(C) Signs a repayment agreement with the Secretary, which will include terms that permit a student to repay the overpayment while maintaining his or her eligibility for title IV, HEA program funds.

(ii) Within 30 days of the date of the institution's determination that the student withdrew, an institution must send a notice to any student who owes a title IV, HEA grant overpayment as a result of the student's withdrawal from the institution in order to recover the overpayment in accordance with paragraph (h)(4)(i) of this section.

(iii) If an institution chooses to enter into a repayment agreement in accordance with paragraph (h)(4)(i)(B) of this section with a student who owes an overpayment of title IV, HEA grant funds, it must -

(A) Provide the student with terms that permit the student to repay the overpayment while maintaining his or her eligibility for title IV, HEA program funds; and

(B) Require repayment of the full amount of the overpayment within two years of the date of the institution's determination that the student withdrew.

(iv) An institution must refer to the Secretary, in accordance with procedures required by the Secretary, an overpayment of title IV, HEA grant funds owed by a student as a result of the student's withdrawal from the institution if -

(A) The student does not repay the overpayment in full to the institution, or enter a repayment agreement with the institution or the Secretary in accordance with paragraph (h)(4)(i) of this section within the earlier of 45 days from the date the institution sends a notification to the student of the overpayment, or 45 days from the date the institution was required to notify the student of the overpayment;

(B) At any time the student fails to meet the terms of the repayment agreement with the institution entered in accordance with paragraph (h)(4)(i)(B) of this section; or

(C) The student chooses to enter into a repayment agreement with the Secretary.

A student who owes an overpayment is ineligible for title IV, HEA program funds -

(A) If the student does not meet the requirements in paragraph (h)(4)(i) of this section, on the day following the 45-day period in that paragraph; or

(B) As of the date the student fails to meet the terms of the repayment agreement with the institution, or the Secretary entered into in accordance with paragraph (h)(4)(i) of this section.

(5) A student who is ineligible under paragraph (h)(4)(v) of this section regains eligibility if the student and the Secretary enter into a repayment agreement. The Secretary may waive grant overpayment amounts that students are required to return under this section if the withdrawals on which the returns are based are withdrawals by students -

(ii) Who were residing in, employed in, or attending an institution of higher education that is located in an area in which the President has declared that a major disaster exists, in accordance with section 401 of the Robert T. Stafford Disaster Relief and Emergency Assistance Act (42 U.S.C. 5170);

(iii) Whose attendance was interrupted because of the impact of the disaster on the student or institution; and

(iv) Whose withdrawal occurred within the award year during which the designation occurred or during the next succeeding award year.

SCHOOL POLICIES

TITLE IX POLICY

South Hills Beauty Academy and North Hills Beauty Academy are committed to providing a work and school environment free of unlawful harassment or discrimination. School policy prohibits harassment or discrimination based on race, creed, ethnic origin, religion, ancestry, sex (including pregnancy, childbirth or related medical conditions), military or veteran status, physical or mental disability, medical condition, marital status, age, sexual orientation, gender, gender identity or expression, genetic information or any other basis protected by the federal, state or local law. Additionally, in accordance with Title IX of the Education Amendments of 1972, South Hills Beauty Academy and North Hills Beauty Academy prohibits discrimination based on sex, which includes sexual harassment and sexual violence, has jurisdiction over Title IX complaints.

South Hills Beauty Academy and North Hills Beauty Academy's anti-harassment policy applies to all people involved in the operation of South Hills Beauty Academy and North Hills Beauty Academy and prohibits unlawful harassment by any employee, as well as students, customers, third parties, vendors or anyone who does business with South Hills Beauty Academy and North Hills Beauty Academy. It further extends to prohibit unlawful harassment by or against students. Any employee, student or contract worker who violates this policy will be subject to disciplinary action. To the extent a customer, vendor or other person who is affiliated with South Hills Beauty Academy and North Hills Beauty Academy engages in unlawful harassment or discrimination, South Hills Beauty Academy and North Hills Beauty Academy will take appropriate corrective action. The grievance procedure will provide that complaints may be filed about discrimination in any academic,

educational, extracurricular, or other programs operated or sponsored by, or related to South Hills Beauty Academy and North Hills Beauty Academy, whether the programs take place on the campus of a school, during a school-sponsored field trip, or other off-campus events.

As part of South Hills Beauty Academy and North Hills Beauty Academy's commitment to providing a harassment-free working and learning environment, this policy shall be disseminated to South Hills Beauty Academy and North Hills Beauty Academy community through publications, website, new employee orientations, student orientations, and other appropriate channels of communication. We will provide training to key staff members to enable South Hills Beauty Academy and North Hills Beauty Academy to handle any allegations of discrimination and harassment, including sexual harassment or sexual violence, promptly and effectively. The schools will respond quickly to all reports, and will take appropriate action to prevent, to correct, and if necessary, to discipline behavior that violates this policy.

Definitions

Sex Discrimination is defined as treating individuals differently on the basis of sex with regard to any aspect of services, benefits, or opportunities South Hills Beauty Academy and North Hills Beauty Academy provides such as:

- Treat a person differently in determining whether he or she satisfies any requirement or condition for the provision of aid, benefit, or service.
- Provide different aid, benefits, or services or provide aid, benefits, or services in a different manner.
- Deny any person an aid, benefit, or service
- Subject any person to separate or different rules of behavior, sanctions, or other treatment in providing aid, benefit, or service
- Aid or perpetuate discrimination against any person by providing significant assistance to any agency, organization, or person which discriminates on the basis of sex in providing any aid, benefit or service to students or employees.
- Otherwise limit any person in the enjoyment of any right, privilege, advantage, or opportunity.

Sexual Harassment is defined as unwelcome conduct of a sexual nature. It includes unwelcome sexual advances, requests for sexual favors, and other verbal, nonverbal, or physical conduct of a sexual nature. Sexual harassment is conduct that explicitly or implicitly affects a person's employment or education or interferes with a person's work or educational performance or creates an environment such that a reasonable person would find the conduct intimidating, hostile or offensive.

Sexual Violence is defined as physical sexual acts engaged in without the consent of the other person or when the other person is unable to consent to the activity. Sexual violence includes sexual assault, rape, battery, and sexual coercion; domestic violence; dating violence; and stalking.

Domestic Violence is defined as abuse committed against an adult or a minor who is a spouse or former spouse, cohabitant or former cohabitant, or someone with whom the abuser has a child, has an existing dating or engagement relationship, or has had a former dating or engagement relationship.

Dating Violence is defined as abuse committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim. Sexual Assault occurs when a physical sexual activity is engaged in without the consent of the other person or when the other person is unable to consent to the activity. The activity or conduct may include physical force, violence, threat, or intimidation, ignoring the objections of the other person, causing the other person's intoxication or incapacitation through the use of drugs or alcohol, and taking advantage of the other person's incapacitation (including voluntary intoxication).

Stalking is behavior in which a person repeatedly engages in conduct directed at a specific person that places that person in reasonable fear of his or her safety or the safety of others. Consent is informed, voluntary and revocable. Consent is an affirmative, unambiguous, and conscious decision by each participant to engage in mutually agreed-upon sexual activity. It must be given without coercion, force, threats, or intimidation. Consent must be ongoing throughout a sexual encounter and can be revoked at any time. Once consent is withdrawn, sexual activity must stop immediately.

Prohibited Conduct

This policy strictly prohibits sexual or other unlawful harassment or discrimination as well as sexual violence, as defined above. Sexual or other unlawful harassment or discrimination includes any verbal, physical or visual conduct based on sex, race, age, national origin, disability, color or any other legally protected basis if:

- Submission to such conduct is made either explicitly or implicitly a term or condition of an individual's education or employment.
- Submission to or rejection of such conduct by an individual is used as a basis for decisions concerning that individual's education or employment; or
- It creates a hostile or offensive environment, which means the alleged conduct is sufficiently serious to limit or deny a student's or ability to participate or benefit from the student's education program.

Unlawful harassment or discrimination may include racial epithets, slurs and derogatory remarks, stereotypes, jokes, posters or cartoons based on race, national origin, age, disability, marital status, sex or other legally protected categories.

Sexual harassment is conduct based on sex, whether directed towards a person of the opposite or same sex, and may include explicit sexual propositions, sexual innuendo, suggestive comments, sexually oriented "kidding" or "teasing", practical jokes, jokes about or displays of obscene printed or visual material, questions about sexual fantasies, preferences or history, and physical contact such as patting, pinching, or intentionally brushing against another person's body.

Gender-based harassment, including acts of verbal, nonverbal or physical aggression, intimidation, or hostility based on sex or sex-stereotyping are strictly prohibited, even if those acts do not involve conduct of a sexual nature.

Complaint/Grievance Procedure

The following grievance procedures shall be used to address sex discrimination complaints filed by students/employees or complaints filed on their behalf against employees, other students, or third

parties.

If you believe that you have experienced or witnessed harassment or sexual violence, notify your Supervisor, South Hills Beauty Academy and North Hills Beauty Academy Owner, or the Title IX Coordinator as soon as possible after the incident. Do not allow an inappropriate situation to continue by not reporting it, regardless of who is creating the situation. No employee, contract worker, student, vendor or other person who does business with South Hills Beauty Academy and North Hills Beauty Academy is exempt from the prohibitions in this policy.

Supervisors will refer all harassment complaints to the Title IX Coordinator for student-related complaints and to South Hills Beauty Academy and North Hills Beauty Academy Owner if the complaint involves an employee. In order to facilitate the investigation, your complaint should include details of the incident or incidents, names of the individuals involved and names of any witnesses. A sex discrimination complaint should be filed within 180 days from the date of the alleged discriminatory incident. Upon receiving any report of discrimination, including harassment, regardless of the filing date or when the school receives notice, the school will take steps to prevent recurrence of discrimination and correct its discriminatory effects on the student, and on others, if appropriate. All documentation pertaining to the complaint/grievance will be confidential. The complaint/grievance once received will be maintained in the student's and/or employee's permanent file, which has limited staff access, this includes verbal complaints.

All complaints involving a student will be referred to the campus's Title IX Coordinator. The Title IX Coordinator is listed below and has the responsibility of overseeing all Title IX complaints and identifying and addressing any patterns or systemic problems that arise during the review of such complaints.

The Grievant/Complainant may use the Title IX Grievance Form, but it is not required to file a Title IX discrimination complaint. South Hills Beauty Academy and North Hills Beauty Academy:

Title IX Coordinator:

April Pernatozzi
3269 West Liberty Ave
Pittsburgh, PA 15216
412-561-3381
april@shnhbeauty.com

School Owner: (For Complaints Involving Employees)

Mary Pernatozzi
3269 West Liberty Ave
Pittsburgh, PA 15216
412-561-3381
mary@shnhbeauty.com

South Hills Beauty Academy and North Hills Beauty Academy ensures that its employee(s) designated to serve as Title IX Coordinator(s) have adequate training on what constitutes sexual harassment, including sexual violence, and that they understand how the Academy's grievance procedures operate. Because complaints can also be filed with the School Owner, these

employees also receive training in the Academy's grievance procedures.

Investigation of Complaints

In response to all complaints, South Hills Beauty Academy and North Hills Beauty Academy promise prompt and equitable resolution through a reliable and impartial investigation of complaints, including the opportunity for both parties to present witnesses or other evidence. The time necessary to investigate will vary based on complexity but will generally be completed within sixty(60) days of receipt of the complaint. If a complainant requests confidentiality, South Hills Beauty Academy and North Hills Beauty Academy will take all reasonable steps to investigate and respond to the complaint consistent with the request. If a complainant insists that his or her name or other identifiable information not be disclosed to the alleged perpetrator, South Hills Beauty Academy and North Hills Beauty Academy will inform the complainant that its ability to respond may be limited.

The preponderance of the evidence standard will apply to investigations, meaning South Hills Beauty Academy and North Hills Beauty Academy will evaluate whether it is more likely than not that the alleged conduct occurred.

Both parties will receive written notice of the outcome of the complaint within 60 days of receipt of complaint.

Written notice will include whether South Hills Beauty Academy and North Hills Beauty Academy found that the alleged conduct occurred, and whether it constituted discrimination.

Any individual remedies offered or provided to the complainant, or any sanctions imposed on the respondent that directly relate to the complainant. The respondent's version will not include individual remedies offered or provided to the complainant unless the remedy directly involves the respondent.

Any other steps South Hills Beauty Academy and North Hills Beauty Academy took to eliminate the hostile environment if South Hills Beauty Academy and North Hills Beauty Academy found one to exist and prevent recurrence. During the investigation, South Hills Beauty Academy and North Hills Beauty Academy will provide interim measures, as necessary, to protect the safety and wellbeing of students and/or employees involved. Examples of temporary and permanent measures to protect the complainant as necessary are:

- No contact orders
- Change academic situations as appropriate with minimum burden on the complainant
- Counseling
- Health and mental services
- Escort services
- Academic support
- Retake a program or withdraw without penalty

If South Hills Beauty Academy and North Hills Beauty Academy determines that unlawful harassment or sexual violence has occurred, immediate appropriate corrective action will be taken in accordance with the circumstances involved, and South Hills Beauty Academy and North Hills Beauty Academy will take steps to prevent the recurrence of any harassment or discrimination. Any

employee determined by South Hills Beauty Academy and North Hills Beauty Academy to be responsible for unlawful harassment or discrimination will be subject to appropriate disciplinary action, up to and including termination.

Remedies for student-related claims may include, but are not limited to, an order to stay away, suspension or expulsion.

To initiate a criminal investigation, reports of sexual violence should be made to “911” or local law enforcement. The criminal process is separate from our Academy’s disciplinary process. To the extent that an employee or contract worker is not satisfied with South Hills Beauty Academy and North Hills Beauty Academy’s handling of a harassment or discrimination complaint, he or she may also contact the appropriate state or federal enforcement agency for legal relief.

South Hills Beauty Academy and North Hills Beauty should make appropriate referrals to law enforcement and will also notify complainants of the right to proceed with a criminal investigation and a Title IX complaint simultaneously.

South Hills Beauty Academy and North Hills Beauty Academy will not wait for the criminal investigation or criminal proceeding to be concluded before beginning its own investigation.

Retaliation Prohibited

South Hills Beauty Academy and North Hills Beauty Academy prohibit any form of retaliation, intimidation or harassment against any individual who filed or otherwise participated in the filing or investigation of a complaint of discrimination. Any individual who believes he/she has been subjected to retaliation may file a separate complaint under this procedure.

Reporting Requirements

Victims of sexual misconduct should be aware that School administrators must issue timely warnings for incidents reported to them that pose a substantial threat of bodily harm or danger to other members of the campus community. South Hills Beauty Academy and North Hills Beauty Academy will make every effort to ensure that a victim’s name and other identifying information is not disclosed, while still providing enough information for community members to make safety decisions considering the danger. South Hills Beauty Academy and North Hills Beauty Academy reserves the right to notify parents/guardians of dependent students regarding any health or safety risk, or a change in student status.

Additional Information

South Hills Beauty Academy and North Hills Beauty do not allow conflicts of interest (real or perceived) by those handling the procedures. The school does maintain all documentation of any proceeding. The school will inform the students at regular intervals of the status of the investigation. The school will disallow evidence of past relationships.

Employees should contact South Hills Beauty Academy and North Hills Beauty Academy Director for more information, or any questions related to this policy.

Students may contact the Title IX Coordinator with any questions related to this policy. In addition, the U.S. Department of Education Office for Civil Rights (“OCR”) investigates complaints of discrimination, including harassment of students in educational programs or activities. This agency

may serve as a neutral fact finder and will attempt to facilitate the voluntary resolution of disputes with the parties. For more information, visit the OCR website at: <http://www.hhs.gov/ocr/> South Hills Beauty Academy and North Hills Beauty Academy is committed to maintaining a working and learning environment that provides for fair and equitable treatment, including freedom from sexual harassment. This policy covers anyone who engages in sexual harassment on school property or at school activities.

Sexual harassment is defined as unwelcome sexual advances, requests for sexual favors, and other verbal and/or physical conduct of a sexual nature, when:

- Submission to conduct or communication is either explicitly or implicitly making a term or condition of an individual's employment, work opportunity, education, or other benefit.
- Submission to or rejection of conduct or communication is used as a factor for employment decisions or other school-related decisions affecting an individual; and/or Such conduct or communication has the purpose or effect of substantially interfering with an individual's work or school performance or creating an intimidating, hostile, or offensive work or school environment.

Sexual harassment can occur between staff to student, student to staff, student to student, staff to staff, female to male, male to female, female to female, and male to male. Administration will take prompt, equitable, and remedial action on reports and complaints that come to the attention of school personnel, either formally or informally.

Allegations of criminal misconduct will be reported to the appropriate law enforcement agency. Sexual harassment may include but is not limited to:

Verbal harassment or abuse of a sexual nature

- Subtle pressure for sexual activity
- Inappropriate or unwelcome touching, patting, or pinching of a sexual nature
- Intentional brushing against a student's or an employee's body

Demanding sexual favors accompanied by implied or overt threats concerning an individual's employment or educational status. Demanding sexual favors accompanied by implied or overt promises of preferential treatment about an individual's employment or educational status

- Use of sexual or gender-degrading words or comments, verbal or written (e.g., graffiti)
- Display in the school, on school grounds, or at school-sponsored events of sexually suggestive pictures
- Leering of a sexual nature
- Spreading of sexual rumors

Engaging in sexual harassment will result in appropriate discipline or other appropriate sanctions against offending students, staff, or contractors. Anyone else engaging in sexual harassment on school property or at school activities will have their access to school property and activities restricted or revoked, as appropriate.

The school shall respect the confidentiality of the complainant and the individual(s) against whom

the complaint is filed as much as possible, consistent with the school's legal obligations and the necessity to investigate the allegations and take disciplinary action when the conduct has occurred.

Retaliation is prohibited against any person who makes a complaint or is a witness under this policy and will result in appropriate disciplinary action against the person responsible for the retaliation. Individuals who knowingly report or corroborate false allegations will be subject to appropriate disciplinary action.

Each staff member is responsible for immediately reporting alleged discrimination and/or harassment to his/her supervisor or other appropriate school personnel. Staff members who fail to take prompt action to report allegations or violations of this policy may be subject to disciplinary action up to and including termination.

STUDENT POLICIES

BIOMETRIC DATA

The school uses biometric scanners to capture student biometric data (fingerprints) for verification of identity. These scans are matched against the saved database to approve or deny access to the time clock system.

BUSINESS TELEPHONES

Students are prohibited from using business telephones for personal telephone calls except for extreme emergencies as determined by the School Director (or designate).

ELECTRONIC DEVICES

Students can utilize a personal device to access the school's electronic curriculum and education platform. These devices include but are not limited to the following: cell phones, tablets, laptop computers. Students may utilize their electronic device for school activities when communication devices at school the instructor deems appropriate for educational purposes.

Personal, non-educational use of electronic devices is only permitted during breaks or lunch within designated break areas. All other uses of electronic devices in the school are prohibited.

Students engaging in academic dishonesty while using an electronic device during the administration of any test or exam is prohibited. If a student is found engaging in academic dishonesty by means of their electronic device during testing, student test results may be invalidated, and student will be subject to disciplinary measures

ALCOHOL AND DRUG PREVENTION

The school in its policies supports and endorses the Federal Drug-Free Workplace Act of 1988 and the Drug Free Schools and Communities Act Amendments of 1989. The unlawful possession or use of manufacture, distribution, dispensation, a controlled substance or abuse of alcohol by anyone on the school property or as a part of any School activity is prohibited. Students taking prescribed or over-the-counter medication which may affect functioning should inform the Campus Security Authorities; School Director, Assistant School Director (if applicable), and Clinic Instructor. If a final determination is made whether any student at the School is found to be abusing alcohol or using, possessing, manufacturing, or distributing controlled substances in violation of the law on the School property or at any School events, they shall be subject to, at a minimum, the referral to counseling and automatic and immediate suspension or dismissal from school.

ACADEMIC DISHONESTY

Academic dishonesty is any incident whereby a student or group directly, please call the Compliance of students knowingly and willingly offers or seeks to gain an academic advantage by giving or receiving inappropriate assistance in the preparation and completion of assignments and evaluations. Students engaging in any form of academic dishonesty will be disciplined appropriately.

CONSTRUCTIVE INSTRUCTION

Any student disrespect or lack of cooperation toward instructors because of constructive criticism will be regarded as exhibiting unprofessional behavior and may result in termination.

ACADEMIC PROGRESS

All students must maintain an academic grade percentage of 75% and average cumulative attendance of 75% to be considered making SAP and completing the scheduled course within the maximum time frame. See the full Satisfactory Academic Policy for additional information.

FINANCIAL PROGRESS

Students must meet or be current with all financial obligations to the school as specified in their payment plan prior to graduation. It is expected that the student will comply by providing all necessary information requested and/or forms submitted on or before the statement on the due date to maintain satisfactory amounts based upon the course on which the student is enrolled. All payments are the responsibility of the student and are payable as stated in the Student Account Payment Contract. Any change in financial situations which may affect a student's ability to make scheduled payments must be discussed with the admissions representative. Failure to comply with an established payment arrangement may result in termination. Payments are accepted at the schools' offices in the form of cash, check, cashier's checks and money orders. Credit cards are accepted, however there is a 3% convenience fee charge for each transaction. Payments can be sent, and money orders can be used for payment only when sent to: South Hills Beauty Academy 3269 West Liberty Ave, Pittsburgh PA 15216

CLASSROOM AND CLINIC ASSIGNMENTS

Students are required to remain with their instructor in their classrooms or assigned work areas unless at their scheduled lunch or break. There will be a charge for all services and products provided to clients unless otherwise approved in advance by the School Director (or designator). Student services can be requested and will be charged at the student price.

Stations are assigned at the beginning of each client service, for the duration of that service and may be reassigned at the discretion of school staff. All equipment and personal belongings must be stored in the student's assigned locker or must be taken home with the student.

DAILY DUTY WORK

The school requires students to keep their work area/stations clean and to assist in general cleaning up and do other duties that may be required in operating a salon.

Sanitation is a critical part of our students' learning process. Adhering to the state board's health and safety standards as outlined in the published rules and regulations is essential in maintaining a sanitary establishment. Students are required to maintain a clean and safe classroom and clinic or treatment room area; before, during and after performing client services or practical work.

Cosmetology students are required to maintain a sanitary station. They will be required to wipe down the surface and the base of their chair and station, clean the mirror, sanitize their implements before and after every use, clean sink area and leave free of hair, (hair must be removed by sweeping prior to styling). Place soiled towels in the appropriate receptacle, sweep the area surrounding them if product or color has dripped on the floor. Please wipe up immediately for safety reasons, put all supplies away and sanitize the dispensary area, place all trash in the appropriate receptacle.

Esthetics students must maintain a sanitary workspace and will be required to wipe down the surface of their spa bed, steamer and tray, place soiled laundry in the appropriate receptacle, replace collar on wax pot, clean any dripped wax on equipment and floors, replace paper or bed sheets on spa bed/chairs used for services and sanitize their equipment and implements before and after every use. (debris must be removed by sweeping at the end of your service). Additional tasks may be required depending on the service and maintenance of the equipment being provided.

Manicuring students must maintain a sanitary workspace and will be required to wipe down the surface of their table area and all lamps etc. place soiled laundry in the appropriate receptacle, clean all clinic supplies, replace any items used for clinic, sanitize all manicure tables and pedicure stations after a service, sanitize all equipment and implements before and after every use. (debris must be removed by sweeping at the end of your service). Additional tasks may be required depending on the service being provided.

DRESS CODE - FOR ALL COURSES

The School Student Dress Code is based on industry preparation and is intended to promote consistency and uniformity within enforced during school standards in the careers for which our students are the school. The dress code is always enforced during school hours, while on school premises, and while attending school sponsored events. Uniform must be neat, clean, and worn with the appropriate under attire that creates the PROFESSIONAL IMAGE that the school wishes to portray to reflect professionalism. To have all students present a consistent and professional appearance the following policy is to be followed:

- Students are required to dress professionally in the Uniforms issued by the school
- Students who do not adhere to the Student Dress Code must clock out and leave the School premises or school sponsored event until they are following the Student Dress Code
- Solid black form-fitting/skin tight pants, such as leggings and tights are unacceptable
- Students Must wear shoes with a closed toe and closed heel
- Permitted accessories include jewelry, belts, neck scarves and decorative hair accessories, hats, and head wraps of any color (Sleep bonnets and skull caps are not permitted)
- All hairstyling, makeup and facial hair must be professional and complete prior to arrival at school
- Clothing must be neat and clean. Excessive wear (holes, frayed hems, stains, etc.), unprofessional language or images, logo-wear other than the School logo-wear or other unprofessional clothing is prohibited
- No skin or undergarments may be visible between the shirt and pant or skirt - abdomens, armpits, bottoms, shoulders, cleavage, lingerie, and undergarments must be always covered
- Hands and fingernails must be clean and manicured - students shall maintain fingernail lengths and follow guidelines appropriate for the career they have chosen
- Tattoos may be visible so long as they do not depict images of nudity, profanity, violence or are gang related

PERSONAL HYGIENE STANDARDS

Students are expected to take care, both in the classroom and when working with clients, to maintain the highest standards of personal hygiene, including but not limited to: clean hair and body, short fingernails, clean and appropriate clothing, and avoidance of offensive odors and perfumes. Beyond these considerations, judgment of what is proper classroom demeanor rests with the instructor and the Director.

LOCKERS

Students may be assigned a locker at orientation. Students assigned a locker must use a combination lock to secure equipment and personal belongings within their locker and provide campus administrators with the lock's combination. North Hills students must provide a combination lock for their locker. Lockers are for use by current, active students only. Students must remove all belongings from their assigned locker immediately upon graduation, termination, or withdrawal from the school. Items found to be stored longer than 48 hours since the student's last day of attendance or in unassigned lockers or roll-arounds will be kept for 30 days and then discarded. Lockers are the property of the school and may be formally inspected at any time. Students are required to organize, clean, and sanitize their lockers daily. Care must be taken not to mix unsanitary personal belongings (food, money, and clothing) with sanitized implements and equipment. Students who damage lockers will be required to pay the cost of repairing or replacing the locker. Students may not remove school equipment from the school at any time.

TIME CLOCKS AND CLOCK HOURS

Students' hours are recorded on a time clock each day. It is the responsibility of students to use the time clock correctly. Failure to clock in or out may result in the loss of clock hours. To receive full credit, a student must clock IN when beginning their day and clock OUT when ending their day. All students must be off the clock when leaving the building for any reason. Students, regardless of enrolled course or schedule, may not clock more than their scheduled hours on any given scheduled course day, except for approved field trips, unless prior approval is given by the School Director or designate. Students must be always engaged in a learning activity while earning clock hours. Students not engaged in a learning activity or students that are on break or at lunch are considered clocked out. Any student found to be not engaging in a learning activity, in the break room or outside the facility while clocked-in are in violation and may be subject to corrective action up to and including immediate dismissal from the school. Instructors and/or the School Director (or designate) will communicate daily with students in areas of attendance and dependability. At a minimum, students will be notified of their earned clock hours each month. If students have questions about total time, they can consult with the school director.

BREAKS & BREAK AREAS

Each campus has designated student break areas. No eating or drinking is permitted anywhere in the school other than assigned break areas. Students are expected to clean up their area after use and maintain the common areas.

CODE OF CONDUCT

The Conduct Guidelines are designed to protect the interests of the school, its students, clinics, clients, faculty and staff. All students at the school are expected to conduct themselves in a professional manner suitable to the employment fields they intend to enter. Students must act in a manner that is non-disruptive and is conducive to their learning and the learning of others. The school reserves the right to suspend or dismiss any student whose conduct, in the opinion of the Administration, is disruptive or in any way interferes with the learning process of other students. The school further reserves the right to terminate the enrollment of any student not abiding by the policies and regulations in this Catalog or as set forth in writing by the school.

CONDUCT POLICY

All students must always adhere to the student policies and the rules and regulations of the school. The school reserves all rights to suspend or expel any student who causes discord.

PERSONAL CONDUCT POLICY

A high level of maturity in the classroom is expected of each student in the academic pursuit of his/her professional goals to become a licensed professional.

Each student is expected to demonstrate the following:

- A desire to learn and develop his/her professional skills, demonstrated by being prepared for each individual class, having consistent attendance in class, and showing classroom participation that contributes to personal and professional growth of themselves as well as the other students. Disruptive behavior that impedes the staff or students from utilizing class time constructively is not tolerated.
- A courteous, respectful and non-judgmental attitude toward staff and other students. An ability to contribute and participate in creating a supportive environment for staff and students
- A willingness to receive constructive feedback
- The desire to take responsibility for their own values, attitudes, interpersonal relationships and academic performance. Students are expected to show reasonable care for the facility. A student damaging the facility or equipment due to negligence will be financially responsible for repairs.

STUDENT RECORDS ACCESS

Upon written request to the school, and in the presence of a member of the administration Students are guaranteed access to their academic records. To provide permission for release of student information to third parties the student must give written consent before any information may be released to a third party. Parents/guardians of dependent minors have access to student records and provide permission for the release of information to third parties. A \$10.00 copy fee is charged for each file. The school maintains records for 7 years.

INFECTIOUS CONDITION POLICY

The school advises anyone with an infectious condition to consult with the School Director and a physician for clarifying the personal risk(s) and risk to the school community prior to coming to campus. The school does not have a Vaccination policy.

CATALOG CHANGES

The school reserves the right to change or modify the content of this Catalog at any time. Students are informed of any changes through Catalog Addenda. Addenda are to be considered part of this Catalog and are in effect as if they were included in the current Catalog publication.

SCHOOL RULES & REGULATIONS

In addition to the student policies this list of rules and regulations is not all-inclusive, and the school reserves the right to institute the appropriate disciplinary action up to and including the termination of enrollment based on any unacceptable student action or conduct. Severe acts of misconduct and/or the disruption of teaching and learning environments will normally result in the immediate termination of enrollment.

Behavior(s) which can cause adverse disciplinary action including the termination of a student's enrollment include but are not limited to the following:

- Failure to perform duties and assignments as directed by an instructor, School Director, administrator or designate.
- Unauthorized, unscheduled or patterned lateness for class and or returning to class or clinic
- Failure to call the school when absent or to provide acceptable documentation to explain an absence from class
- Failure to maintain "satisfactory attendance", or having unscheduled absence from class without notification
- Disruptive behavior which causes discord in the classroom or clinic
- The use of any language or form of communication other than Standard English in the classroom or clinic is disruptive and therefore is not permitted.
- Violation of safety, product use or security standards and procedures
- Smoking inside the School is prohibited. Smoking is permitted in *designated areas* outside the school
- In addition to no food or drinks in the classroom, there is to be no vaporizing devices for smoking or tobacco products inside of classrooms or in campus buildings. This includes, but is not limited to E-cig's, E-cigarettes, personal vaporizers (PV), E- liquids, or electronic nicotine delivery systems (ENDS).
- No eating or drinking in the classroom or clinic, unless the instructor or Director gives permission
- Use of profanity is prohibited in the school
- Failure to perform daily duties or creating an unhealthy or unsanitary condition or contributing to such conditions
- Disregard for one's appearance, uniform, dress, personal hygiene, clinic-client satisfaction, other students, and/or faculty and staff of the school
- Unauthorized use of Schoolmail, property, products, equipment or materials
- Discourteous, rude or unprofessional behavior exhibited towards fellow students, instructors, staff members, clinic clients or visitors.
- Cheating, stealing, disruptive behavior, or willful destruction of School property
- Use, possession, or distribution of alcohol or illegal substances on or around School property Possession, consumption, manufacture, distribution or being under the influence of drugs and/or alcohol
- Having and/or using unauthorized tools, equipment, or products in the school
- The use or possession in the school of any item which is or resembles a weapon, firearm, or explosive, or could be used to cause injury
- Unnecessary conversation, creating noise, causing discord, using abusive language, or

- using racial, sexual, ethnic or religious slurs
- Providing false information to the School or School Officials, either verbally or on an application or other documents related to any aspect of the school or financial assistance.
- Entering or providing false or forged information for another student regarding class attendance
- Sleeping during class or clinic time
- Insubordination: direct or indirect refusal to comply with an instructor, Director, or administrative staff's instructions or directives.
- Gross negligence, abuse or endangering the health or welfare of any faculty or staff member, student, clinic client, visitor, or others including the use of threats, intimidation, coercion, abusive language or inappropriate physical behavior
- Any unlawful act or immoral conduct on School property including any act or conduct which is detrimental to the teaching and learning activities of the School or the School's operations.
- Conducting raffles, pools or other games of chance on School property, without explicit approval of the School Director.
- Unauthorized solicitation, selling, or the distribution of literature or product on School property
- Loitering in and around School property after scheduled class time

COPYRIGHT LAW

Any unauthorized distribution of copyrighted material, including unauthorized peer-to-peer file sharing may subject you to civil and criminal liability. This includes any illegal downloading or unauthorized distribution of copyrighted materials using the school's information technology systems.

Failure to maintain the confidentiality of a student or clinic client's records including the possession, reading, copying or disclosure of School records and documents.

- Discrimination
- Sexual harassment
Engaging in personal work or activities during class or clinical

This catalog is true and correct in content and policy

2023 SCHOOL OUTCOMES AND COMPLETION RATES

**As per the NACCAS 2023 Annual Report

Both Campuses	Graduation Rate	Placement Rate	Licensure Rate
Institutional (all programs)	91.23%	87.17%	95.97%
Cosmetology & Hair Design	79.00%	95.83%	87.00%
Esthetics Skin Care & Make-up	94.50%	66.28%	96.00%
Instructor Course	100%	100%	100%
Manicuring & Nail Design	96%	86.00%	100.00%

South Hills Beauty Academy	Graduation Rate	Placement Rate	Licensure Rate
Institutional (all programs)	86.25%	89.16%	96.31%
Cosmetology & Hair Design	58.00%	100%	90%
Esthetics Skin Care & Make-up	91.00%	70.37%	95.24%
Instructor Course	100%	100%	100%
Manicuring & Nail Design	96%	86.27%	100%

North Hills Beauty Academy	Graduation Rate	Placement Rate	Licensure Rate
Institutional (all programs)	99.33%	84.62%	94.08%
Cosmetology & Hair Design	100.00%	91.67%	85.91%
Esthetics Skin Care & Make-up	98.00%	62.2%	96.55%
Instructor Course	100.00%	100.00%	100.00%
Manicuring & Nail Design	NA	NA	NA

Graduation: Based on all students scheduled to graduate from the program in 2024. The scheduled graduation date is a student’s most recent contract end date (i.e., the contract end date after all leaves of absence, scheduled changes and re-enrollments have been accounted for). A student may count as a graduate if they have completed all applicable graduation requirements at the institution.

Licensure: Based on graduates from the graduation cohort who sat for all parts of their required licensure exam prior to November 30, 2024. A student in the licensure cohort may count as a “pass” if they pass all required portions of the examination prior to November 30, 2024.

Placement: Based on graduates from the graduation cohort who are eligible for placement. A student may count as placed if they are employed in a field for which their training prepared them prior to November 30, 2024.

ADMINISTRATIVE STAFF & FACULTY

SOUTH HILLS BEAUTY ACADEMY & NORTH HILLS BEAUTY ACADEMY

Mary Pernatozzi – Owner & School Director

Irene Grabowski – Owner & Director of Marketing

April Pernatozzi – Owner & Director of Administration

Denise Mitchell -Merico Director of Education

Tracey Grum- Director of Admissions and Financial Aid

Candace Diamond- Admissions and Financial Aid Assistant

Consulting Physician:

Dr. Carnevale MD Brentwood Medical Group

3720 Brownsville Rd

Pittsburgh, PA 15227

(412) 882-9455

INSTRUCTORS

SOUTH HILLS BEAUTY ACADEMY

- Lisa Bruce
- Autumn Bartello
- Tiffany Strothers
- Jessica Pierce

NORTH HILLS BEAUTY ACADEMY

- Denise Merico
- Shaelanda D'Argon
- Angela Ruff (supervising instructor)